

You know what it's like. Your customers opinion means everything. The only way you can improve is by getting feedback. We are in the same boat and we would like your opinion. If you would complete the following questionnaire, we will credit your account **\$100.00** to be used on a purchase over \$500.00*.

Nemet	1. Fill out the survey. All questions must be completed.
Name:	2. Return this survey to Webtrol by January 31, 2024.
Title:	3. We will apply a \$100 credit to your first \$500 NET order in 2024.

us to a non-competing colleague?	How likely are you to recommend us to a non-competing colleague?	Very Unlikely	Unlikely	Neutral	Likely	Very Likely
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How satisfied are you with the following:

	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	N/A
Customer service / sale	S					
Product knowledge						
Product quality						
Product availability						
Warranty process						
Lead time						
Packaging						
Billing process						
Rewards Program						
Which attribute do you o	consider the mos	st valuable to yo	u? Please on	ly choose on	e.	
Quality Avail	ability Le	ad Time	Customer Ser	vice Pr	oduct Knowledg	ge

*\$100 credit will be applied to your first \$500 NET order in 2024. Account credit will be valid from 1/1/24 to 12/31/24. Weber Industries, Inc. reserves the right to withhold credit if Weber Industries, Inc. deems that the survey was not completed. Must have an established account with Weber Industries, Inc. to receive credit. To establish an account, please contact 1-800-769-7867.

Do you purchase pumps similar to ours from other vendors?	Yes	No
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If so, why?

A little about your company (please select only one):

Primary industry	Industrial (EZ, HT, NV, TC, FC		er Well T, WS) (Wastewater VE, VS, MV, VN)
Primary warehouse that services your acc	St. Louis,	West Plains,	Sunrise Beach,	Bella Vista,
	ount MO	MO	MO	AR
How often do you purchase from us?	Weekly	Monthly	Quarterly	Yearly
< 1		6 to 10	11 to 20	Over 20
How long have you been a customer? Yea		Years	Years	Years

Additional comments:

Completed by:	
Name:	Title:

Thank you for your valuable input!

Please mail, fax, or email by January 31, 2024 to:

Webtrol | 8417 New Hampshire Ave. | St. Louis, MO 63123 Fax: 314-631-3738 | Email: CustomerService@webtrol.com