

There when you need us most



# **Installation & Operating Manual**



Congratulations on Your Choice in Purchasing this Webtrol Pump!

Its Quality is unsurpassed in material and workmanship and has been factory tested. If properly installed, it will give many years of trouble free service.

MVPS 10/19 Edition

### **Table Of Contents**

Introduction2
Specifications2
Installation2
Electrical
Operation
Disassembly of cutter4
Maintenance4
Troubleshooting5
Owner information6

#### Introduction

This manual was prepared to assist the installer and/or operator in understanding the proper method of installing, operating and maintaining the MVPS grinder pump. We recommend that you thoroughly understand the proper installation and start-up procedures, prior to starting the pump.

Check the following upon receipt of your pump:

- 1) Is the pump exactly what you ordered? Check nameplate.
- 2) Has any damage occurred during shipment? Are any bolts or nuts loose?
- 3) Have all necessary accessories been supplied?

We recommend that your keep a spare pump on hand in case of emergencies. Keep this instruction manual in a place for future reference.

#### **Specifications**

Check the nameplate for your pumps's head (HEAD), discharge volume (CAPACITY), speed (SPEED), motor voltage and current.

Other specifications are noted in the chart.

ltem		Specifications
Liquid	Туре	Sewage, waste water
Liquia	Temperature	32-104 Degrees F
Materials	Casing	Cast iron
	Cutter	304 SS
	Cutter ring	440 SS
	Shaft	410 SS
Motor type		Oil filled submersible motor
Shaft seal lubrication oil		Turbine No. 32 ISO VG-32
Maximum wa	iter depth	30 Feet

Specifications						
Model	HP	Volt	AMP	Phase	Dimensions (L X W X H)	Weight
MVPS15CE/R	1.5	230	10.5	1	16"x12.5"x28.5"	88 Lbs.

#### Installation

Grinder pumps must be installed in a tank that is vented in accordance with local plumbing codes. Installation should be at sufficient depth to ensure that all plumbing is below frost line. Installation and piping instruction are included with control panel, rail system and basin instructions. If pump is being retrofitted to an existing rail system, accessory parts may be required. Consult the factory and advise make and model of rail system being used.

- 1) **Warning:** *Under no circumstances should cable be pulled* while the pump is being transported or installed. Attach a chain or rope to the grip and install the pump.
- This pump must not be installed on its side or operated in dry condition. Ensure that it is installed upright on a secure base.
- 3) Install the pump in a location inside of the tank where there is the *least amout of turbulence*.
- 4) If there is a flow of liquid inside the tank, *support the piping* where appropriate.
- 5) Install piping so that air will not be entrapped. If piping must be installed in such a way that air pocket are unavoidable, install an air release valve wherever such air pockets are most likely to develop.
- Do not permit end of discharge piping to be submerged, as backflow will result when the pump is shut down.
- 7) To avoid dry operation, install an automatic operating system, similar to typical installation in Fig 1.



## Electrical

#### Caution

- Check your local electrical and plumbing codes to ensure you comply with regulations. These codes have been design with your safety in mind. Be sure to comply with them.
- 2) We recommend that separate circuit be run from home electrical distribution panel that is properly protected with a fuse or circuit breaker. We also recommend that GFCI be used. Consult local electrician for wiring.
- 3) The ground terminal on three prong plugs should never be removed.
- Never make adjustment, with power connected. Do not only unscrew the fuse or trip the breaker, remove the power plug from receptacle.

#### Supply voltage

- 1) Ensure that the electrical power supplying panel is "OFF".
- Ensure that grinder pump (double) and alarm (single) circuit breakers in the panel are in "OFF" position.
- 3) Turn power "ON" to the panel from the building service panel.
- 4) Using test (volt) meter verify that the incoming panel voltage is within 10% of pump nameplate voltage ( for 230V pump, voltage at he panel must be 207V - 253V) If the voltage is outside this range, do not continue with station start-up. The voltage problem must be corrected prior to proceeding.

#### Cable

- 1) **Warning:** Never let the end of the cable contact water.
- 2) If the cable is lengthened, do not immerse the splice in water.
- 3) Fasten the cable to the discharge piping with tape or vinyl strips.
- Install the cable so that it will not overheat. Overheating can be caused by coiling the cable or exposing it to direct sunlight.

## Operation

**Warning**: Severe injury may result from accidental contact with moving cutters. Keep clothing, hands and feet away from cutters any time power is connected to the pump.

- 1) The MVPS grinder pump is a semi-positive displacement pump that is designed for grinding/pumping of residential sewage.
- 2) The MVPS grinder pump is single phase so rotation check is not necessary.
- 3) Run water into pit/basin until motor is covered.
- 4) Make sure discharge line is open.
- 5) Turn pump on. If pump runs and sump liquid does not pump down, stop pump and close discharge valve. If on guide rail system, lift pump until sealing flange is open to vent off trapped air. Lower pump, open discharge valve, start pump again.
- 6) Level control should be set so that pump turns off when level is at least 2 inches above inlet of pump suction and turns on when level is minimum 2 inches above motor.
- 7) The MVPS comes with thermal overload protection that shuts the motor off when it overheats because of low voltage, trash in the pump or other problems. Normally, motor cools in 10 minutes and restarts automatically.

#### **Disassembly of Cutter**

#### Disassembly

Before starting contact Webtrol sales representative. When disassembling pump, have a piece of cardboard or wooden board ready to place the different parts on as you work. Do not pile parts on top of each other. They should be laid out neatly in rows.

Warning: Let pump cool for at least 20 minutes before attempting to service. Motor may be extremely hot. Personal injury may result. Always disconnect the electrical supply before attempting to install, service, or perform any maintenance. If the power source is out of sight, lock and tag in the open (off) position to prevent unexpected power applications. Disconnect electrical cord from power supply. Failure to do so can result in fatal electrical shock. Only qualified electrician should repair this unit. Improper repair could result in fatal electrical shock.

- 1) Remove the 4 bolts from cutter ring seat with socket wrench/spanner, then remove cutter ring.
- Unscrew the nut off the shaft end with spanner or wrench. You should hold the cuter with pliers. Make sure to be carefull as the cutter will slide down from the shaft.
- 3) Hold cutter seat and clean each slot on the inside diameter using a small diameter file.
- 4) Never remove the plastic stator without consulting factory first.
- 5) Always beware of cutter vanes, as well as the cutter ring as they are extremely sharp.
- 6) Clean the cutter ring with wire brush and file smooth any nicked slots.
- 7) Before replacing grinder cutter, make sure cap screw on the bottom of the pump shaft is tight.
- 8) Make sure the cutter and the shaft turns freely by hand after reassembly. There should not be any binding or tight spots after the cutter is fastened.
- 9) If there is any rub or drag on the cutter ring, loosen the 4 bolts on the cutter ring seat and tap lightly with the hammer to loosen. Then retighten the bolts. Be sure to tighten the bolts evenly, by diagonally alternating tightening. DO NOT COMPLETELY TIGHTEN ONE BOLT BEFORE TIGHTENING THE OTHER ONES. THIS WILL CAUSE MISALIGNMENT AND LOCKING OF SHREDDING RING AND CUTTER.

#### Maintenance

- Check pressure, flow, voltage, current and other specifications on an annual basis. Unusual readings may indicate a problem. Refer to Trouble shooting and correct as soon as possible.
- Conduct an overhaul of the pump every 3-5 years. These overhauls will prevent the possibility of future trouble.

#### **Cutter/Screw Assembly**



# System Trouble Shooting

## Does not start. Starts, but immediately stops.

Possible Cause Of Trouble	Corrective Action
Power failure	Contact electric power company and devise counter-measures
Large discrepancy between power source and voltage	Contact electric power company and devise counter-measures
Significant drop in voltage	Contact electric power company and devise counter-measures
Motor phase malfunction	Inspect electric circuit
Electric circuit connection faulty	Correct wiring
Faulty connection of control circuit	Inspect connections and magnetic switch
Fuse blown	Replace with correct type of fuse
Faulty magnetic switch	Replace with correct one
Water is not at level indicated by float	Raise water level
Float is not in appropriate level	Adjust the position of float
Float defective	Repair or replace
Short circuit breaker is functioning	Repair location of short circuit
Foreign matter clogging pump	Remove foreign matter
Motor burned out	Repair or replace
Motor bearing broken	Repair or replace

Operates, but stops after a while.			
Possible Cause Of Trouble	Corrective Action		
Prolonged dry operation has activated motor protector and caused pump to stop	Raise stop water level		
High liquid temperature has activated motor protector and caused pump to stop	Lower liquid temperature		
Reverse rotation	Correct rotation (see Operation)		

Does not pump. Inadequate volume.			
Possible Cause Of Trouble	Corrective Action		
Significant drop in voltage	Contact electric power company and devise counter-measures		
Operating a 60 Hz pump on 50Hz	Check nameplate		
Discharge head is high	Recalculate and adjust		
Large piping loss	Recalculate and adjust		
Low operating water level causes air suction	Raise water level or lower pump		
Leaking from discharge piping	Inspect, repair		
Clogging of discharge piping	Remove foreign matter		
Foreign matter in suction inlet	Remove foreign matter		
Foreign matter clogging pump	Remove foreign matter		
Worn impeller	Replace impeller		

Over current			
Possible Cause Of Trouble	Corrective Action		
Unbalanced current and voltage	Contact electric power company and devise counter-measure		
Significant voltage drop	Contact electric power company and devise counter-measure		
Motor phase malfunction	Inspect connections and magnetic switch		
Reverse rotation	Correct rotation (see Operation)		
Low head. Excessive volume of water	Replace pump with low head pump		
Foreign matter clogging pump	Remove foreign matter		
Motor bearing is worn or damaged	Replace bearing		

Pump vibrates; excessive operating noise.			
Possible Cause Of Trouble	Corrective Action		
Motor bearing is worn or damaged	Correct rotation		
Pump clogged with foreign matter	Disassemble and remove foreign matter		
Piping resonates	Improve piping		
Gate valve is closed to far	Open gate valve		

## **Owners Information**

Name Of Dealer:	Phone:			
Address:				
Installed By:	Date:			
Pump Model No:	HP: Date Code:			
Power Supply: Volts:_	Service Factor Amps:			
Cable Size: AWG:	Ft.:			
Riser Pipe Size:	Material: Length (Inches):			
Septic Tank Size Gallons:				
Float Height (Inches): Pump	On,Off, Timer Override (Inches):On,Off			
Low Level Cutoff (Inches): Redundant Off (Inches):				
Timer Settings (Minutes/Hours): On	Off High Level Alarm (Inches):			
Note! Float location to be measured from the bottom of the tank.				
Other Information:				

Notes:	

## Thank You for Purchasing an MVPS Grinder Pump

We at Webtrol are constantly working on new products to make your job easier, while making your systems more efficient, reliable and affordable.

Your opinion means a lot to us, so please let us know what you think about our MVPS Grinder Pump.



There when you need us most

8417 New Hampshire Ave. | St. Louis, MO 63123 Phone: (314) 631-9200 Fax: (314) 631-3738 E-mail: comments@webtrol.com