



Customer Satisfaction Survey

You know what it's like. Your customers opinion means everything. The only way you can improve is by getting feedback. We are in the same boat and we would like your opinion. If you would complete the following questionnaire, we will credit your account **\$100.00** to be used on a purchase over \$500.00*.

Name: _____

Company: _____

Title: _____

1. Fill out the survey. All questions must be completed.
2. Return this survey to Webtrol by **January 31, 2024.**
3. We will apply a \$100 credit to your first \$500 NET order in 2024.

How likely are you to recommend us to a non-competing colleague?	Very Unlikely	Unlikely	Neutral	Likely	Very Likely
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How satisfied are you with the following:

	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	N/A
Customer service / sales						
Product knowledge						
Product quality						
Product availability						
Warranty process						
Lead time						
Packaging						
Billing process						
Rewards Program						

Which attribute do you consider the most valuable to you? **Please only choose one.**

Quality	Availability	Lead Time	Customer Service	Product Knowledge
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*\$100 credit will be applied to your first \$500 NET order in 2024. Account credit will be valid from 1/1/24 to 12/31/24. Weber Industries, Inc. reserves the right to withhold credit if Weber Industries, Inc. deems that the survey was not completed. Must have an established account with Weber Industries, Inc. to receive credit. To establish an account, please contact 1-800-769-7867.

